

Warranty Information

Limited warranty and Disclaimer

This Limited Warranty and Disclaimer extends only to products purchased directly from Becker Avionics or a Becker Avionics Authorized Partner, which includes its authorized Dealers, distributors or other authorized entities.

Subject to the limitations contained herein, BAI warrants that all of its products will be free from defects in material and workmanship for a period of two years from the date of shipment, unless otherwise indicated in the BAI Price Book.

BAI makes no warranty, either expressed or implied, except under the terms of this Limited Warranty, as set forth herein. BAI hereby disclaims any warranty, express or implied, of any warranty of Merchantability or Fitness of Purpose.

Buyer assumes all responsibility for the selection of the BAI products and/or services to achieve Buyer's intended results, and for the use of the results obtained from the BAI products.

BAI does not warrant that the products will meet buyer's requirements or that the operation of the products will be uninterrupted or error free.

BAI makes no warranty with regard to products manufactured by others. Product warrantees are provided by the manufacturer of those products, and Buyer agrees to look solely to that manufacture for any damages suffered as a result of any alleged Breach of Warranty.

With regard to products covered by this Limited Warranty, Buyer must provide BAI with written notice of any Breach of Warranty within the period of the warranty, detailing the alleged breach of warranty or product failure. Provided that the defect or product failure is not the result of improper use, abuse, vandalism, acts of war, theft, obsolescence, modification, failure to service, maintain, or properly install such products, damage caused by a sustained low or high voltage situation or disturbance, including spikes, power outages, brownouts or electrical sags. BAI's sole and exclusive responsibility, and Buyer's sole and exclusive remedy, shall be the repair or replacement of the defective part or parts, replacement of the BAI product or refund of the purchase price, at BAI's option.

Buyer shall be responsible for the cost of shipping all products which are the subjects of a warranty claim to BAI's address at:

Becker Avionics, 10376 USA Today Way, Miramar, FL 33025

Buyer shall not return any product for repairs or warranty claims to BAI without (1) receiving an RMA (Return Material Authorization) number and (2) providing written notice to BAI of the nature of the problem with the product, the serial number and model numbers of the product, and the contact information for Buyer's authorized representative.



The RMA number is obtained from BAI's Service Department. It must be clearly marked on each box containing a returned part. An RMA is valid for 30 days from the date on which it is issued, after which it is automatically cancelled.

Any shipments received which are not consistent with the RMA, or after the RMA is no longer valid, will be refused.

BAI is not responsible for products returned without a valid RMA number.

BAI shall not be responsible, nor shall any credit be given, for any repair work done by Buyer, or Buyer's agents, on any BAI products, unless such repairs have been previously authorized in writing, and performed by an authorized BAI Dealer. Any repairs performed by BAI, which are not as a result of any breach of warranty, shall be invoiced to Buyer at the then applicable BAI hourly labour rate, plus the cost of any components used in the repair.

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Some states do not allow a limitation on how long an implied warranty may last. Some states do not allow the limitation or exclusion of incidental or consequential damages, as it relates to consumer products. In such states, the limitations or exclusions of the Limited Warranty may not apply. This Limited Warranty gives the Buyer specific legal rights, and those rights may vary from state to state.

The Buyer is advised to consult applicable state laws for a determination of those rights.